

Prevea Health Plan

P.O. Box 11625
Green Bay, WI 54307-1625
Phone 1-888-711-1444 or 920-490-6900
FAX 1-920-490-6943



Type of Plan Health Maintenance Organization
Total Number of Members 27,000
Years of Operating Experience Since January 1, 1997
Total Number of Primary Care Physicians (PCPs) 229
Percentage of PCPs Accepting New Patients 88%
Percentage of Board Certified Specialty Care Physicians 98%
Number of Urgent Care Facilities 6
Number of Dentists No Routine Dental Coverage

ADDITIONAL INFORMATION

Referral/Prior Authorization Requirements	A formal referral from your Primary Care Physician is required for all services outside the care of your Primary Care Physician. Participating Primary Care Physicians will refer to those specialists in the plan. No approval from the Medical Director is needed for referrals made to participating specialists. Referrals to non-participating specialists require approval from the Medical Director prior to seeking services.
Medicare Claims Procedure	Prevea Health Plan's Medicare claim payment system is fully automated; thus no enrollee involvement is required after the submission of the initial claim to Medicare.
Prescription Drug Policy	Prevea offers a comprehensive drug benefit that is differentiated by its ease of use. For covered conditions, our formulary offers a broad array of drugs from which your physician can choose. However, if your doctor elects otherwise, a non-formulary item can be prescribed. Your I.D. card will have the information necessary for plan pharmacies to process covered drug claims. For the limited number of drugs that require preauthorization, please contact Prevea Health Plan Member Services for the most current listing.
Dispensing Policy	The normal supply will not exceed 34 consecutive days of therapy. Oral contraceptives are dispensed at one copay per cycle.
Mail Order	None
Disposable Diabetic Supplies Procedure	Diabetic supplies are covered if prescribed by your PCP, and when provided from a participating pharmacy or durable medical equipment provider. You will be responsible for the 20% coinsurance at the time of purchase.
Outpatient Mental Health Network/Policy	Prevea Health Plan utilizes its own providers for all mental and Nervous/AODA services. Information regarding access is described in the provider directory provided upon request.
24-Hour Nurse Line	1-888-277-3832.

ADDITIONAL INFORMATION

PCP Restrictions Enrollees must first access care from a primary care physician. Primary care departments include: General Practice, Family Practice, OB/GYN, Internal Medicine, and Pediatrics.

Dental Benefits Provided No routine dental coverage offered.

Counties in Service Area	Hospitals in County	Major Providers in County *
Brown	St. Vincent/St. Mary's	Prevea Health Systems*
Door	Door County Memorial Hospital	Northshore Medical Clinic
Kewaunee	Memorial Hospital	Prevea Health Systems*
Manitowoc	Holy Family Memorial Medical Center	Internal Medicine Associates Manitowoc Family Practice Park Medical Center
Marinette	**Bay Area Medical Center	Family Care Medical Clinic
Oconto	Community Memorial Hospital Oconto Memorial Hospital	Prevea Health Systems*

* Prevea Health Clinic sites are within a 35 mile radius of Green Bay.

* This column provides only a general summary of major provider groups. For a complete listing, please contact the plan at the phone number on the preceding page.

** Please note that NorthReach Healthcare will no longer be participating as of December 31, 2001.